



SOCIAL WORKER

2022 Hiring Range: \$82,219.88 - \$88,076.71 plus a generous benefit package

Closing Date: Open until filled with initial review beginning **June 28, 2022**

To apply, please submit all required application materials online at vrfa.org/careers

Share your talents to benefit a community-based agency with this unique opportunity!

Under the direction of the EMS Captain and Lead Social Worker, the Social Worker works as part of an interdisciplinary Community Assistance, Referral, and Education Services (CARES) team to provide services to vulnerable community members with complex medical, behavioral, and/or psychosocial needs. This is accomplished via a referral process that allows VRFA response personnel to connect low-acuity and/or high-utilizers of the 911 system with the CARES team. The Social Worker and internal CARES partners assist vulnerable community members in navigating to, and connecting with, a variety of healthcare, human, and social service providers. This is generally done through in-person and/or phone follow-ups and assessments, as well as collaborations with other internal and external partners. The Social Worker may occasionally participate in active 911 calls and may provide support to the VRFA's Peer Support Team.

This is a non-represented, non-exempt, full-time position with responsibility for Community Risk Reduction (CRR) activities within the communities served by the Valley Regional Fire Authority and other contracted service areas.

ESSENTIAL FUNCTIONS:

- Serves as one of the VRFA's subject matter experts on social and human services.
- Works collaboratively with other CARES, CRR, and VRFA personnel, as well as other governmental, private, and non-profit organizations and agencies.
- Develop and maintain productive and professional relationships with internal and external stakeholders, including VRFA response personnel and other public safety providers.
- Monitor and find solutions to connect low-acuity and/or high-utilizers of the 911 system with appropriate care and support.
- Provide care coordination, care management, client advocacy, resource identification, and system navigation for community members in need.
- Provide leadership and foster morale within the regional CARES/Mobile Integrated Health (MIH) community.
- Cultivate effective relationships and liaison with adult family homes, assisted living communities, group homes, and skilled nursing facilities.
- Foster strong working relationships with healthcare providers, as well as local and state human and social service agencies.
- Participate in the development, enhancement, and delivery of effective and culturally competent non-emergency services for vulnerable, underrepresented, and marginalized populations.
- Provide feedback and training to VRFA response and administrative personnel related to CARES initiatives and activities.
- Make in-home visits to meet, interview, and assess community members referred by VRFA personnel.
- Attend local, regional, and national conferences and meetings as requested for the enhancement of the CARES program.
- Maintain and protect data, records, and other documentation per VRFA, professional, and legal standards.
- Participate in collection, analysis, and communication of data related to CARES.

KNOWLEDGE, SKILLS, AND ABILITIES:

- Ability to maintain effective working relationships and provide exceptional customer service to internal and external customers including vendors, the public, and clients.
- Knowledge or ability to gain knowledge with a variety of records management, case management, and healthcare software, including ESO, Julota, and Epic.
- Knowledge of fire department organizational structure, function, and reporting relationships.
- On a continual basis, exercise professional judgement and assume responsibility for decisions, consequences, and results.
- Ability to coordinate the interests of diverse groups and individuals with the community.
- Ability to maintain confidentiality of sensitive information and records in an environment with changing priorities.
- Ability to exercise sound and ethical judgement in decision making process.
- Ability to maintain professional composure, tact, patience, and courtesy at all times.
- Self-starter, able to work independently and as part of a team.
- Ability to multi-task, complete tasks on time to meet deadlines and produce quality and detail-oriented work.
- Works effectively under pressure and with frequent interruptions.
- Position requires a high level of organization, strong attention to detail and excellent computer skills.

REQUIRED EDUCATION AND EXPERIENCE:

- Formal education, minimum BA degree in social work, counseling, or mental health field;
- AND**
- A minimum of three (3) years of experience performing social service assessments, crisis intervention, and care planning to patients in home settings.
 - Strongly prefer currently Licensed Independent Clinical Social Workers (LICSW), Licensed Mental Health Counselor (LMHC), Licensed Marriage and Family Therapist (LMFT), or equivalent.

BENEFITS AT A GLANCE

- 2 WEEKS PAID VACATION IN YEAR ONE
- 4 WEEKS PAID VACATION IN YEAR TWO
- THE VRFA PROVIDES MEDICAL, DENTAL, AND VISION INSURANCE BENEFITS TO EMPLOYEES AND QUALIFYING DEPENDENTS AT NO COST
- THE VRFA CONTRIBUTES TO A HEALTH REIMBURSEMENT PLAN (VEBA)
- PARTICIPATION IN THE WA STATE PERS RETIREMENT PROGRAM
- PARTICIPATION IN THE WA STATE DEFERRED COMPENSATION PROGRAM

How to Apply

Please submit ALL application materials (listed below) to the VRFA by filling out the online job form at vrfa.org/careers:

- Letter of interest
- Resume
- VRFA Application Form (PDF) *

**These required, fillable forms can be found on the original job posting at vrfa.org/careers*

Materials received by June 28, 2022 will be included in the initial review.

You may also send your completed packet to HR@vrfa.org OR mail your packet addressed to VRFA Human Resources 1101 D Street NE, Auburn WA 98002.

The VRFA is an Equal Opportunity Employer. The HR Department will provide assistance in the recruitment, application, and selection process to applications who request assistance by calling 253-288-5800.